



Job Title: Pitstop Executive

Function: Operations

Team: Rivigo Prime

About the employer

Founded in 2014 RIVIGO has been disrupting the sector with its unique operational model and cutting-edge technology to consistently provide unparalleled delivery times to our clients while improving the quality of life of our Pilots (Truck drivers).

Our innovative 'driver relay' model ensures that our pilots live a life of fulfillment, dignity, & respect. Each of our pilots now spends less time away from their families, helping them lead a meaningful and well-balanced life. In our endeavor to make logistics human, we are truly committed to operational safety at RIVIGO which ensures well-being of our pilots in every possible way.

Today with a fleet size 2,000+ trucks & 4,000+ pilots RIVIGO operates a network of 60+ pitstops across India to provide a highly reliable service.

Job Overview

The candidate would be involved in managing end to end responsibility of operations for all the Pit stops(changeover stations) in his/her region

The candidate would be required to work closely with all the other functions and the leadership team to ensure complete ownership in managing the operations on the ground. He/she would be responsible for the managing drivers and ensuring that they are motivated. Few examples of the work streams are:

- Responsible for overall operation of Pitstop
- Driver planning and availability at the Pitstop for incoming vehicle
- Driver changeover at the Pitstop within time limit
- Toll cash management
- Vehicle inspection
- Document inspection
- Coordination with documentation team for border related documents
- To ensure PS to PS transit time of the vehicles by ensure no unscheduled stoppage
- Coordinate with operations and planning control team for the placement of vehicle at client locations
- Upkeep of the Pitstop infrastructure and assets
- Training of the drivers



- To maintain the database of drivers for hiring
- Deploying technology to revolutionize the way relay trucking works in the network.
- Develop new processes and provide inputs to the tech team so that the inefficiencies in the system are removed through technology
- Come up with initiatives to optimize cost and efficiencies in the relay network
- Ensuring that the wait time of trucks are within the specified limits
- Ensuring that all vehicles follow the standard SOP while on the routes and required documents are fully adhered to
- Ensure that the lifestyle of truck drivers(pilots) are fully monitored of and are in line with the overall mission of Rivigo – Pilot First. Take innovative steps to improve on the same.

- Adoption of technology with the ground team
- Establish SOPs to ensure that standardized processes are created and implemented across the organization

Qualifications:

Education:

B.Tech with 60% throughout

Years of experience: Fresher to 3 years work ex

Professional attributes:

- Computer knowledge and ability to work with mobile applications.
- Working knowledge of English is required (for documentation/ app usage)
- Basic arithmetic

Personal attributes:

- High ownership and drive
- Entrepreneurial and go-getter attitude
- Ability to adapt to technology quickly
- Team player
- Driver Empathy

Location: Pan India