



## CIRCULAR

All the students are encouraged to give feedback in your mess food using your HUB credentials. Your feedback will decide how much the University has to pay to the mess vendors. If students do not give a response, by default it will be considered as good. So please take two minutes of time daily to give your feedback. Even you can give it from your mobile also.

The payment of mess bills will be given to the caterers based on

1. Food committee ratings
2. Students feedback.

1. The Food committee constituted with the student's representative and staff members to assess the performance of the catering services. The payment of bills by University will be in accordance with the performance index on **10-point scale**. The schedule of payment for different ratings are as under:

$\geq 8$	- 100 %
$< 8$ and $\geq 7$	- 95 %
$< 7$	- 90%
$< 6$	- the Contract is liable to be terminated.

2. Student's feedback will be obtained directly on a **5 - point scale** as part of a food survey report. And the schedule of payment for different ratings are as under:

$\geq 3.5$	- 100 %
$< 3.5$ and $\geq 3.0$	- 95 %
$< 3$	- 90 %

Sd/-

**Associate Dean Student Welfare**